

City of Columbia, South Carolina Deploys RightPunch™ Biometric Attendance System to Eliminate Buddy Punching

Problem Statement

The City of Columbia, South Carolina was struggling to accurately track employee time and attendance. They were also unable to prevent employee “buddy punching” (the process of one employee punching in for another) due to security loopholes in their traditional employee attendance tracking system.

Client Profile

Columbia is the capital of and the largest city in the U.S. State of South Carolina, with a population of 129,272 as of the 2010 United States Census.

Challenges

The City of Columbia, South Carolina was experiencing difficulties accurately tracking employee time attendance and stopping employee buddy punching where employees were able to punch for an absent or late employees. In addition, it was very hard to maintain daily attendance data for thousands of employees spread out through a network of field offices. They were seeking to implement a more secure and efficient identification solution for their workforce management software that had the ability to automatically and accurately track employee time and attendance information. Additionally, they needed a solution that had the ability to record and track attendance data offline.

Solution

The City of Columbia, South Carolina chose to deploy **RightPunch™**, a PC-based windows biometric time and attendance solution from M2SYS Technology to implement with their workforce management for more than 1,000 employees in 50 different office locations.

They selected finger vein biometrics for quick and accurate employee identification with RightPunch™. Finger vein recognition is a method of biometric authentication that uses pattern-recognition techniques based on images of human finger vein patterns beneath the skin's surface. They implemented this system with the **M2-FingerVein™** biometric finger reader.



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RightPunch™ is a PC-based biometric time clock that offers a more affordable alternative to expensive time clocks and a more secure and efficient employee identification tool than ID cards or personal identification numbers (PINs).



Key RightPunch™ Features:

- Instantly interfaces with any third-party workforce management and/or POS software without requiring any development or upgrades
- Custom versions already built for major workforce management platforms such as Kronos, ADP, Empower, and Qgest
- Supports fingerprint, finger vein, palm vein, and iris recognition.
- Can be easily scaled to meet customer's unique needs
- Kronos and ADP versions include offline punch capture and schedule enforcement

Benefits

RightPunch™ tracks employee time and attendance using biometric technology. Here are some key benefits of the RightPunch™ solution:

- Stop buddy punching
- Increase productivity
- Establish accountability
- Ensure a concrete audit trail
- Improve efficiencies
- Reduce payroll error rates
- Ensure compliance with labor tracking laws
- Eliminate time theft

About M2SYS

M2SYS works closely with its clients, enabling them to capitalize on the benefits of biometric identification technology for security and accelerating their return on investment (ROI). This case study on implementing the **RightPunch™** biometric time attendance system to eliminate employee buddy punching shows how our biometric solutions can ensure accurate and secure identity management in different scenarios.



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