Case Study:

Forever 21

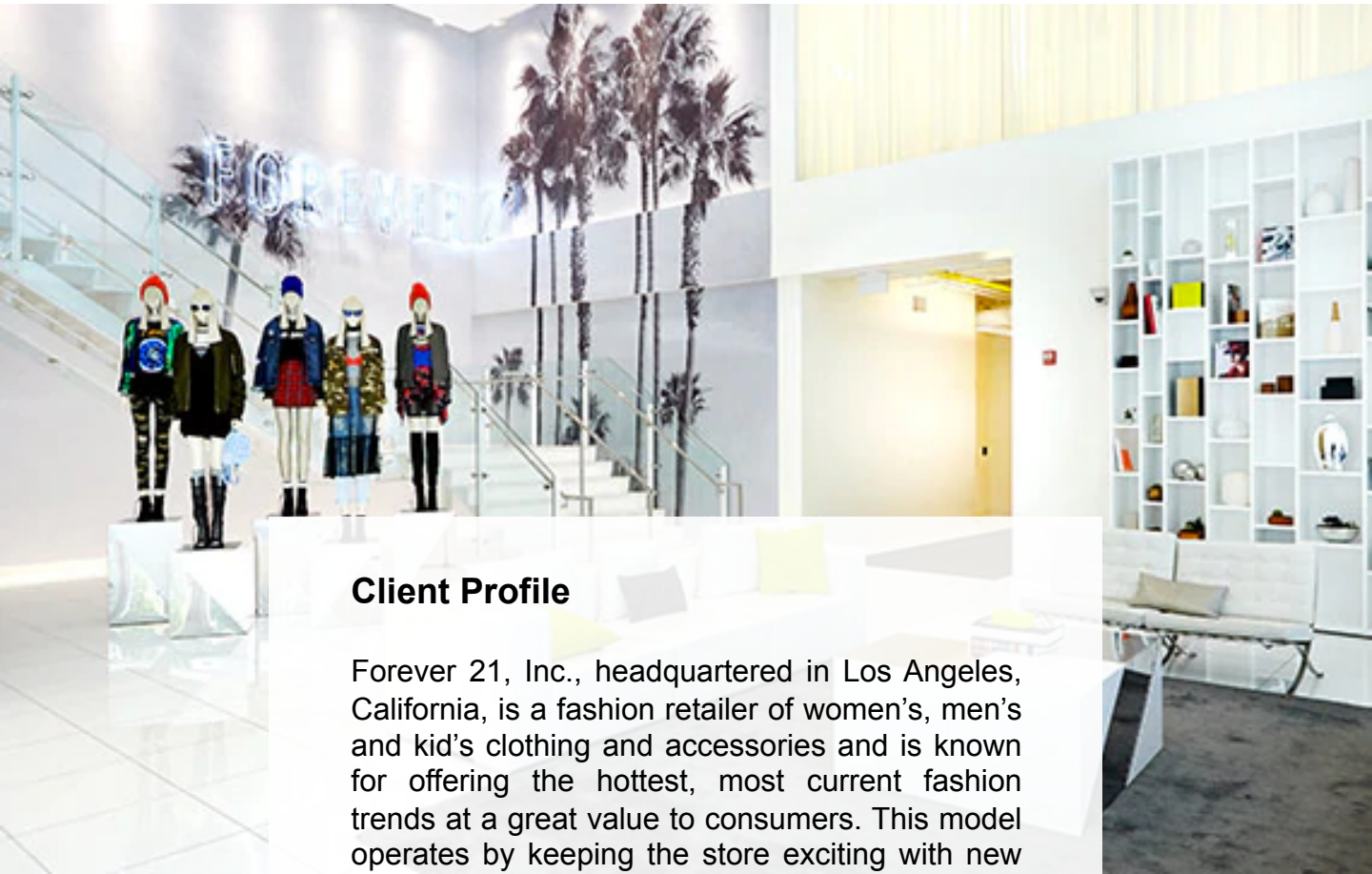Biometric time clock to identify employee time theft in their retail store.

M2SYS

Global Leader in Biometric Technology

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Problem Statement

Forever 21 was unable to identify employee time theft in their retail store. They were looking for a solution that could accurately track employee time attendance and can prevent time theft, buddy punching, and ghost employee problem from their retail stores.

Client Profile

Forever 21, Inc., headquartered in Los Angeles, California, is a fashion retailer of women's, men's and kid's clothing and accessories and is known for offering the hottest, most current fashion trends at a great value to consumers. This model operates by keeping the store exciting with new merchandise brought in daily. Founded in 1984, Forever 21 runs more than 700 stores in 48 countries with retailers in the United States, Australia, Brazil, Canada, China, France, Germany, Hong Kong, India, Israel, Japan, Korea, Latin America, Mexico, Philippines and United Kingdom.

Challenges

To eliminate this problem Forever 21 wants to deploy something that is accurate and impossible to manipulate. But not all the solution could meet their expectation due to some challenges they were facing to deploy such a solution. These challenges include

- They had their workforce management system so they need something that can be integrated easily with this solution

- Electronic time attendance solution can be easily manipulated.

- If they deploy RFID card-based solution, it might incur extra cost on maintenance.

- Conventional time attendance system cause extra time and labor to integrate, additional cost on maintenance that seems not feasible for them. Forever 21 want something that is affordable as well as easy to manage.

- Deploying a time attendance system to 700 stores would be a considerable expense for the company, they were looking for a solution that is affordable and can be integrated with their Kronos workforce management.

RightPunch the only solution that meets their all expectation. It is a biometric time clock system that can be integrated with the Kronos workforce management system. It is an affordable pc based biometric time clock solution which is accessible in comparison to other solution available in the market. The most importantly it is a biometric time clock system that is perfect for identifying employee time attendance using their biometric. Since it is biometric no one can manipulate the system. Besides this system comes with multiple biometric modalities scanning options that include fingerprint, finger vein, iris and facial. There is more to go. There is more to go. The core benefit of RightPunch

- No expensive yearly maintenance contracts

- Seamless integration with Kronos and ADP

- Works with biometrics and employee ID entry

- Includes offline punch capture, local schedule enforcement, and employee self-service (ESS) capabilities

- Supports fingerprint, finger vein, iris & face recognition

- Affordable PC based biometric time clock

About

M2SYS

M2SYS works closely with its clients, enabling them to capitalize on the benefits of biometrics for security and accelerating their return on investment (ROI). This case study on integrating RightPunch biometric time clock system with a workforce management system for tracking accurate employee time and attendance shows how our biometric solutions can eliminate time theft, buddy punching and ghost employee problem from the business organization.