

Allphone Australia integrates fingerprint biometrics with their Retail POS system

When Allphones, Australia, got tired of "buddy punching", it found relief in biometrics. As a result, they have better controlled payroll costs by eliminating all buddy punching, in which one employee clocks in or out for another. Find out how Allphones employed a fingerprint system to eliminate the issue – and also boosted its employees' accountability.



Challenge

With over 3000 employees in about more than five hundred branches, dealing with buddy punching and password related issues, became a costly and time-consuming pursuit for Allphones.

In the tele communication industry, keeping accurate employee time records is a challenge. One of the main concerns is "buddy punching," where employees clock in and out for each other. While it may seem like just a nuisance, it can cost companies tens of thousands of dollars a year. Previously, Allphones used Retail POS, but the system didn't overcome the buddy-punching issue.

Solution

After assessing their needs, M2SYS Technology proposed Allphones to use Bio - SnapOn™ (fingerprint authentication) with their existing POS terminals, which were protected by PIN based (Password) authentication system, to create a verifiable user-unique audit trail, which facilitate authentication and monitoring of POS terminal access to prevent the company from buddy punching and time theft.



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More than five hundred terminals were set up initially, along with a web based terminal server application with database capacity over 3000, and at least 500 M2-S™ and M2-EasyScan™ optical fingerprint scanners were delivered .



Benefit

Choosing our Bio-SnapOn™ for their integration was really the best option on their hand. Allphones couldn't be more pleased with any other solution than Bio-SnapOn™. It's a plug and play software application that they installed in the employees' computers and the training was minimal. Above all, it has increased network security and solved Allphones biggest concern, eliminating "buddy punching".

About M2SYS

M2SYS Technology is US based, biometric research and development firm. Since our inception, we have worked closely with our clients. Our goal was to enable them to capitalize on the benefits of using biometrics for security and identity management by accelerating their return on investment (ROI).

Between 2011 to 2013, M2SYS Technology worked with Allphones of Australia in order to streamline their employee authentication process and mitigate buddy punching issue at more than 500 branches with the help of biometric technology. Currently the telecommunication giant is using our fingerprint technology to authenticate more than 3,000 employees.



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