Death of the Password: Ugandan Company Adopts Biometric Single Sign-On (SSO) Solution

Faced with employee frustration and security concerns that arose from managing several different access credentials, Ugandan ICT Systems Integration Company implemented our biometric based single sign-on (SSO) solution to provide secure access for their employees.

Challenge

Digital Alliance Limited (Uganda) faced the same issues confronting most companies in today's digital environment. They required a biometric Single Sign On (SSO) authentication system to preserve and protect sensitive data, as well as assure greater accountability and central monitoring.

Remembering as many as eight or nine different passwords for different applications or portals was becoming a time-consuming nightmare for employees, presenting an obstacle to perform routine duties and decision-making, especially in critical situations. In addition, complaints from employees who needed their passwords reset due to password theft devoured a significant portion of the company's' help desk time and budget.

Solution

After assessing their needs, M2SYS offered the biometric based **Single Sign-On™** solution. Digital Alliance Limited quickly decided on **Single Sign-On™** because it enabled employees to quickly lock and unlock their computers with a single biometric scan, encrypt sensitive files, audit and track change history, leverage their existing infrastructure in addition to being easy to deploy and expand.

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Twenty terminals were set up initially, along with a terminal server application, and at least 20 **M2-EasyScan™** optical fingerprint scanners were delivered.

Benefit

Choosing **Single Sign-On™** for their integration was really the best option for their needs. Digital Alliance Limited couldn't be more pleased with any other solution than **Single Sign-On™**. As predicted, their help desk calls dropped dramatically, due to the elimination of multiple and confusing passwords saving time and resources.

About M2SYS

M2SYS Technology is U.S. based, biometric research and development firm. Since our inception, we have worked closely with our clients with the goal to enable them to capitalize on the benefits of using biometrics for security and identity management by accelerating their return on investment (ROI).

In 2013, M2SYS Technology worked with Ugandan ICT System Integration company Digital Alliance Limited to streamline their employee authentication process to enhance login security, data security, central monitoring and prevent password theft. Currently they are using our biometric single sign-on technology in more than 20 terminals.