

Agensi Pekerjaan Sentosa Sdn. Bhd. Implements Biometric ID Solution

The old phrase, “Trust but Verify,” applies when hiring for a sensitive position like housekeeping.



Agensi Pekerjaan Sentosa Sdn. Bhd. is a place for families to find affordable, trustworthy caregivers, providing a safe place to easily connect, get advice and hire with confidence.

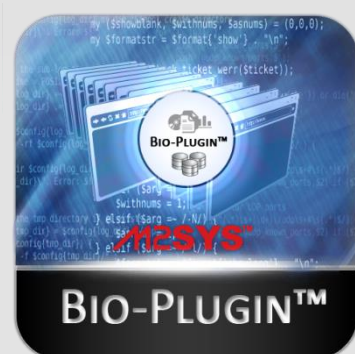
Challenge

When hiring someone to work at home with your family, a higher degree of due diligence is required. For example, kids, women and infirmed people in a home are vulnerable, requiring a higher duty of care in selecting housekeeping workers.

Agensi Pekerjaan Sentosa Sdn. Bhd. required a full proof authentication system to ensure that their applicants and designated housekeeping service providers do not have disqualifying criminal or social services backgrounds that would prohibit employment. Due to the fact that one bad hiring decision can create a legal and financial nightmare including lawsuits, victims being harmed, theft, embezzlement, and workplace violence.

Solution

Demo testing of the M2SYS **Bio-Plugin™** hybrid biometric software development kit and **M2-S™** fingerprint reader at the Agensi Pekerjaan Sentosa Sdn. Bhd. corporate office in Malaysia with their custom built software for authentication and matching changed perceptions. M2SYS Technology allows customers to create customized applications enabling Agensi Pekerjaan Sentosa Sdn. Bhd. to establish its own biometric database. Each applicant has to provide their biometric and demographic data before being employed by the agency.



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The **M2-S™** is a very progressive, modern-looking biometric hardware device that provides virtually fool-proof fingerprint recognition. The system was initially setup for more than 5000 designated housekeeping service providers in the pilot phase, along with a windows based terminal and at least fifteen **M2-S™** optical fingerprint readers were delivered.



Benefit

With **Bio-Plugin™** and the **M2-S™** fingerprint reader, Agensi Pekerjaan Sentosa Sdn. Bhd. investigated past histories of individuals they are considering for hiring with a simple touch of their finger. Easily forgeable and forgettable files and paper sheets were replaced by a sophisticated and accurate tracking mechanism. Results are reported, and if no disqualifying information is received, the applicant is issued a final appointment.

About M2SYS

M2SYS Technology is U.S. based, biometric research and development firm. Since our inception, we have worked closely with our clients with the goal to enable them to capitalize on the benefits of using biometrics for security and identity management by accelerating their return on investment (ROI).

Between 2013 to 2014, M2SYS Technology worked with Agensi Pekerjaan Sentosa Sdn. Bhd. in order to streamline their employee authentication and matching process and mitigate forgery issues. Since implementation, the system has proved extremely successful.



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