



EBM
Innovation

M2SYS™
ACCELERATED BIOMETRICS

Government Level Biometric Membership Management in Iraq

BACKGROUND

EBM Ltd. Co. is a software Integrator based in the Kurdistan Region of Iraq that specializes in providing web based visitor management applications to clients so they can automate visitor check-in procedures. EBM Co. Ltd. was contacted by the Government of Iraq seeking an *automated visitor check in management software program* that would boost security, increase efficiencies by eliminating paperwork and enhance employee productivity.

CHALLENGE

Prior to implementing the biometric visitor management software system, residence staff were manually recording visitors and processing the corresponding administrative paperwork by hand which caused major delays. The entire process was *extremely time consuming*, often taking staff 15 – 20 minutes to complete the registration process for each visitor. In addition, there were *security concerns* due to the absence of a virtually foolproof means of verifying an individual's identity.

The Director's Residence realized changing to a more modern, technologically advanced visitor management system that automated the check-in process was appropriate. As part of this transition *from manual and paper to automated* and electronic, they decided to use EBM's visitor management software which included biometric identification technology.

SOLUTION

EBM utilizes *Hybrid Biometric Platform™ from M2SYS Technology* in their web based visitor management software application to record and manage visitor traffic flow into the Kurdistan Region so the Director's Residence of Sulaimanyah can more effectively identify and process visitors. The advantage of Hybrid Biometric Platform™ is that the *majority of visitors only need to interact with the biometric device* in order to provide the necessary information to process their visitation requests.

In addition, EBM Co. Ltd. developed a web based application at all border points and the airport which all connect directly with the main datacenter. This helps to more effectively coordinate database sharing to control border security and facilitate visitor management at centers throughout the country.

BENEFITS

The project *increased Directorate productivity by 70%*, minimizing paperwork for visitor processing which previously caused major delays. EBM's visitor management technology achieved the project purpose to convert Directorate workflow from manual and paper based to an automated and electronic system. The Directorate now fully controls the database, *reducing fear of threatening visitors* entering the premises.